



— COLLEGE OF —
CHIROPRACTORS
— OF ALBERTA —

Complaint Resolution Agreement Admission and Orders of:

Dr. Jeanette Amato

On:

July 9, 2026

Posting expiration date:

July 9, 2027

COMPLAINT RESOLUTION AGREEMENT

Dated this 9th day of July, 2026 (the “Effective Date”)

Pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN

Dr. Jeanette Amato (“Dr. Amato”)

---and---

**Ms. Linda Sahli, Complaints Director for the College of Chiropractors of Alberta
(the “Complaints Director”)**

BACKGROUND MATTERS

- A. The College of Chiropractors of Alberta or CCOA (the “College”) is the regulatory body for the profession of chiropractic pursuant to the *Health Professions Act*, R.S.A. 2000, c. H-7 (“HPA”). The parties agree that for the purposes of this agreement, the term “College” shall include the College of Chiropractors of Alberta and all predecessor colleges under prior applicable legislation.
- B. On or about January 12, 2025, the Complaints Director received information from the Registrar concerning the conduct of Dr. Amato, specifically that she had not complied with CCOA’s requirement for all regulated chiropractors to provide an updated criminal record check to CCOA. The Registrar provided four previous communications from the College to Dr. Amato regarding this requirement that spanned from April 17, 2025 to November 19, 2025. The Registrar also provided a copy of Dr. Amato’s 2025 renewal declarations in which Dr. Amato declared that she was aware of the requirement and would fulfill the requirement to provide an updated criminal record check to CCOA by October 31, 2025, as a condition of the renewal of their practice permit for the 2025-26 practice year.
- C. Dr. Amato did not fulfill her commitment to CCOA, despite:
 - a. her declaration on renewal that she was aware of the requirement and that she would provide her criminal record check to CCOA on or before October 31, 2025 as a condition of obtaining a practice permit,
 - b. four reminders and communications about the requirement sent to her,
 - c. the information being posted on the regulated member’s homepage between August and October 30, 2025 and included in the November 2025 Public Interest Alignment newsletter,
 - d. an extension granted to December 19, 2025, with notification that continued failure to provide the criminal record check may result in a referral to the Complaints Director.
- D. The Complaints Director treated the information as a complaint and initiated a complaint pursuant to s. 56 of the HPA.
- E. On January 15, 2026, the Complaints Director notified Dr. Amato of the Complaint and requested a response. Dr. Amato responded by admitting that she had not provided the criminal record check as

required and would take accountability for her unprofessional conduct. Dr. Amato submitted her criminal record check, and her criminal record check result was received on January 16, 2026.

- F. The Complaints Director believes that there is sufficient evidence of unprofessional conduct, and under the authority of s. 55(2)(a.1) of the HPA, the Complaints Director has proposed a Complaint Resolution Agreement (the "CRA") to Dr. Amato in an attempt to resolve the Complaint. Dr. Amato provided consent to proceed in this manner.

Dr. Amato's conduct, as described above, could be considered conduct that harms the integrity of the profession and could be considered violations of the following parts of the College's Code of Ethics:

CCOA Code of Ethics

Article C1: Support of Self-regulation of the Profession

Article C2: Co-operation with the CCOA

COMPLAINT RESOLUTION AGREEMENT

IN CONSIDERATION OF the terms and conditions set out herein, the Complaints Director and Dr. Amato hereby agree, and Dr. Amato hereby acknowledges that:

1. At all times concerning the conduct in question, Dr. Amato was a regulated member of the College.
2. Dr. Amato did not comply with the conditions of obtaining her practice permit despite her declaration that she would and despite multiple correspondences from the College reminding her to fulfill the conditions she agreed to in order to obtain her 2025-26 practice permit.
3. Dr. Amato acknowledges that the issuance of a practice permit is one of a regulator's core public protection functions, and disregarding or trivializing the conditions of obtaining a permit demonstrates a lack of appreciation for the privilege of practicing chiropractic and the importance of governability in protecting the public interest.

IN CONSIDERATION OF the above, the Complaints Director and Dr. Amato agree to the following terms:

- a. Within 30 days of the effective date of the Agreement, Dr. Amato will complete a self-directed reflection of 1200 words. The reflection must demonstrate:
 - i. An understanding of what it means for a regulated health professional to be professionally accountable.
 - ii. An understanding of her responsibilities as a regulated health professional to her regulator and specify what those responsibilities are.
 - iii. An understanding and identification of the legislation and documents of the chiropractic profession that she is held accountable to relating to professional conduct.
 - iv. An understanding and identification of how her conduct and her action or lack of action resulted in noncompliance with the conditions of obtaining her practice permit and what she has implemented or will implement to ensure College communications are received, reviewed, and actioned in a timely manner going forward.

The use of artificial intelligence (AI) is not permitted to create or in any way contribute to your self-directed reflection.

The self-directed reflection must be emailed to the Complaints Director at complaintsdirector@theccoa.ca for review and approval in meeting the above requirements.

- b. Dr. Amato will pay a total fine of \$1000. This will be payable in full within 6 months of the effective date of the Agreement.
- c. A copy of the Agreement with Dr. Amato's name will be published on the College's website for one (1) year.
- d. Dr. Amato agrees and acknowledges that in the event she fails to comply with any term of their Agreement, the College may initiate a new complaint under s. 56 of the HPA.
- e. Upon Dr. Amato's and the Complaints Director's mutual execution of this Agreement, College File 26-14 will be closed by resolution with consent as per subsection 55(2)(a.1) of the HPA.

I, Dr. Amato have had the opportunity to seek legal advice from a lawyer in relation to this matter and hereby acknowledge that I voluntarily enter into this CRA with the Complaints Director.

July 5, 2026
Date

July 9, 2026

Date

Jeanette Amato
Dr. Jeanette Amato

Linda Sahli
Linda Sahli, Complaints Director
College of Chiropractors of Alberta