



— COLLEGE OF —
CHIROPRACTORS
— OF ALBERTA —

Complaint Resolution Agreement Admission and Orders of:

Dr. Dylan James Shalagan

On:

June 11, 2026

Posting expiration date:

June 11, 2027

COMPLAINT RESOLUTION AGREEMENT

Dated this 11 day of ~~June~~ **2026** (the "Effective Date")

Pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN

Dr. Dylan James Shalagan ("Dr. Shalagan")

---and---

**Ms. Linda Sahli, Complaints Director for the College of Chiropractors of Alberta
(the "Complaints Director")**

BACKGROUND MATTERS

- A. The College of Chiropractors of Alberta or CCOA (the "College") is the regulatory body for the profession of chiropractic pursuant to the *Health Professions Act*, R.S.A. 2000, c. H-7 ("HPA"). The parties agree that for the purposes of this agreement, the term "College" shall include the College of Chiropractors of Alberta and all predecessor colleges under prior applicable legislation.
- B. On or about January 12, 2026, the Complaints Director received information from the Registrar concerning the conduct of Dr. Dylan James Shalagan, specifically that he had not complied with CCOA's requirement for all regulated chiropractors to provide an updated criminal record check to CCOA. The Registrar provided four previous communications from the College to Dr. Shalagan regarding this requirement that spanned from April 17, 2025 to November 19, 2025. The Registrar also provided a copy of Dr. Shalagan's 2025 renewal declarations in which Dr. Shalagan declared that he was aware of the requirement and would fulfill the requirement to provide an updated criminal record check to CCOA by October 31, 2025, *as a condition of obtaining a practice permit for the 2025-26 practice year*.
- C. Dr. Shalagan did not fulfill his commitment to CCOA, despite:
- a. his declaration on renewal that he was aware of the requirement and that he would provide his criminal record check to CCOA on or before October 31, 2025 *as a condition of obtaining a practice permit*,
 - b. four reminders and communications sent to him to remind him to fulfill the condition of obtaining his practice permit,
 - c. reminders and communications being posted on the regulated member's homepage between August and October 30, 2025 and included in the November 2025 Public Interest Alignment newsletter,
 - d. an extension granted to December 19, 2025, to fulfill the conditions of obtaining his practice permit, and
 - e. College records showing that the emails sent from the College to the regulated member were successfully sent to the email address given to the College by the regulated member, such email address being given to the College by the regulated member for the express purpose of receiving communication from the College.
- D. The Complaints Director treated the information as a complaint and initiated a complaint pursuant to s. 56 of the HPA.
- E. On January 15, 2026, the Complaints Director notified Dr. Shalagan of the Complaint by email to the same email address on file. Dr. Shalagan responded to the Complaints Director's email promptly. He said he recalled having an issue with Sterling Backcheck and completed a new criminal record check, dated November 21, 2025, but did not submit it to the College as directed. Dr. Shalagan submitted his criminal record check on January 19, 2026.

F. The Complaints Director believes that there is sufficient evidence of unprofessional conduct, and under the authority of s. 55(2)(a.1) of the HPA, the Complaints Director has proposed a Complaint Resolution Agreement (the “CRA”) to Dr. Shalagan in an attempt to resolve the Complaint.

Dr. Shalagan provided consent to proceed in this manner.

Dr. Shalagan’s conduct, as described above, could be considered conduct that harms the integrity of the profession as set out in Section 1(1)(pp)(xii) of the *Health Professions Act* and could be considered violations of the following parts of the College’s Code of Ethics:

CCOA Code of Ethics

Article C1: Support of Self-regulation of the Profession

Article C2: Co-operation with the CCOA

COMPLAINT RESOLUTION AGREEMENT

IN CONSIDERATION OF the terms and conditions set out herein, the Complaints Director and Dr. Shalagan hereby agree, and Dr. Shalagan hereby acknowledges that:

1. At all times concerning the conduct in question, Dr. Shalagan was a regulated member of the College.
2. Dr. Shalagan did not comply with the conditions of obtaining his practice permit despite his declaration that he would and despite multiple correspondences from the College reminding him to fulfill the conditions he agreed to in order to obtain his 2025-26 practice permit.
3. Dr. Shalagan acknowledges that the issuance of a practice permit is one of a regulator’s core public protection functions, and disregarding or trivializing the conditions of obtaining a permit demonstrates a lack of appreciation for the privilege of practicing chiropractic and the importance of governability in protecting the public interest.

IN CONSIDERATION OF the above, the Complaints Director and Dr. Shalagan agree to the following terms:

- a. Within three (3) months of the effective date of the Agreement, Dr. Shalagan will complete the following online course and will provide a certificate of successful completion to the Complaints Director:
 - i. “Professionalism and Ethics for Healthcare Professionals” offered through NAIT:
[IPHE 201 Professionalism and Ethics for Healthcare Professionals | NAIT Corporate & Continuing Education](#)

Course summary: Health professionals regulated by governing bodies must ensure they meet the practice standards and ethical codes of their profession. With the skills you gain in this course, you will be able to discuss interpersonal professionalism, professional accountability, patient-centered care, cultural competence, and ethical conduct.

Dr. Shalagan is responsible for all costs associated with completing the Course and it shall not towards their College Continuing Competency Program requirements.

- b. Dr. Shalagan will pay a total fine of \$1000. This will be payable in full within 6 months of the effective date of the Agreement.
- c. A copy of the Agreement with Dr. Shalagan's name will be published on the College's website for one (1) year.
- d. Dr. Shalagan agrees and acknowledges that in the event he fails to comply with any term of their Agreement, the College may initiate a new complaint under s. 56 of the HPA.
- e. Upon Dr. Shalagan's and the Complaints Director's mutual execution of this Agreement, College File 26-10 will be closed by resolution with consent as per subsection 55(2)(a.1) of the HPA.

I, Dr. Shalagan have had the opportunity to seek legal advice from a lawyer in relation to this matter and hereby acknowledge that I voluntarily enter into this Agreement with the Complaints Director.

11-June-2026

Date

Dylan James Shalagan

Dr. Dylan James Shalagan

June 15, 2026

Date

Linda Sahli

Linda Sahli, Complaints Director
College of Chiropractors of Alberta