



— COLLEGE OF —
CHIROPRACTORS
— OF ALBERTA —

Complaint Resolution Agreement Admission and Orders of:

Dr. Cheyenne Hok

On:

January 29, 2026

Posting expiration date:

January 29, 2036

COMPLAINT RESOLUTION AGREEMENT

Dated this 29 day of January, 2026

Pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN

Dr. Cheyenne Hok ("Dr. Hok")

---and---

**Ms. Linda Sahli, Acting Complaints Director for the College of Chiropractors of Alberta
(the "Complaints Director")**

BACKGROUND MATTERS

- A. The College of Chiropractors of Alberta or CCOA (the "College") is the regulatory body for the profession of chiropractic pursuant to the *Health Professions Act*, R.S.A. 2000, c. H-7 ("HPA"). The parties agree that for the purposes of this agreement, the term "College" shall include the College of Chiropractors of Alberta and all predecessor colleges under prior applicable legislation.
- B. On or about November 7, 2024, the Complaints Director received a referral from the Competence Committee pursuant to Part 3 of the HPA concerning the actions of Dr. Hok. The information from the Competence Committee outlined Dr. Hok's failure to meet the minimum standards as identified during a practice visit as a remedial approach to improve practice.
- C. The Complaints Director initiated a complaint ("the Complaint") pursuant to section 56 of the HPA. On May 22, 2025, the Complaints Director notified Dr. Hok of the Complaint and requested a response.
- D. An investigation of the Complaint was conducted pursuant to Part 4 of the HPA.
- E. The Complaints Director, under the authority of s. 55(2)(a.1) of the HPA, has proposed this Complaint Resolution Agreement (the "CRA") to Dr. Hok in an attempt to resolve the Complaint.

COMPLAINT RESOLUTION AGREEMENT

IN CONSIDERATION OF the terms and conditions set out herein, the Complaints Director and Dr. Hok hereby agree, and Dr. Hok hereby acknowledges that:

- 1. At all times concerning the conduct in question, Dr. Hok was a regulated member of the College.
- 2. Dr. Hok acknowledges that:
 - a. On, or about November 7, 2024, Dr. Hok failed to meet minimum standards in record keeping practices during participation in the Continuing Competence Practice Visit Program in April 2024.
 - b. Dr. Hok failed to maintain dated, accurate, and comprehensive patient health records with 702 incomplete patient health records outstanding as of July 23, 2024.

3. Dr. Hok's conduct, as described above, could be considered violations of the following parts of the College's Standards of Practice and Code of Ethics:

Standards of Practice

- 3.1 Informed Consent
- 5.1 Record Keeping
- 5.2 Clinical Relevance of Treatment Recommendations
- 5.3 Custodianship of Health Records

Code of Ethics

- Article A2: Current/Continued Competence
- Article A3: Fitness to Practice / Incapacity
- Article A5: Informed Choice of and Consent for Treatment
- Article A7: Confidentiality and Release of Patient Information
- Article A10: Arrangements for Continuity of Care
- Article C1: Support of Self-Regulation of the Profession

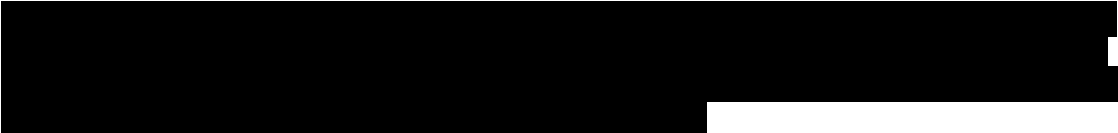
IN CONSIDERATION OF the conduct acknowledged above, the Complaints Director and Dr. Hok agree to the following terms:

1. Dr. Hok will take the following education course:

- a. PBI – Medical Record Keeping (MR – 17)

Medical Record Keeping • MR-17 • PBI Education

These will be taken at Dr. Hok's cost and will not count towards her annual continuing competence requirements. The above course must be completed within 12 months of the effective date of the CRA.

2. Dr. Hok will pay a total fine of \$1500. The fine must be paid in full within 12 months of the effective date of the CRA.
3. A monthly written report submitted to the Complaints Director specifying the number of new patients, the total number of patients, and the total number of treatments provided during the month. Should patient volume increase, a referral may be made to the Competence Committee for a practice visit. Reporting will continue for a period of two years.
4. 
5. A copy of the CRA with Dr. Hok's name will be published on the College's website for 10 years. Publication with the name of the practitioner is in accordance with College Bylaws.
6. Dr. Hok agrees and acknowledges that in the event she fails to comply with any term of this Agreement, the College may initiate a new complaint under s. 56 of the HPA.
7. Upon Dr. Hok's and the Complaints Director's mutual execution of this CRA, College File 25-07 will be closed by resolution with consent as per subsection 55(2)(a.1) of the HPA.

I, Dr. Cheyenne Hok, have had the opportunity to seek legal advice from a lawyer in relation to this matter, and hereby acknowledge that I voluntarily enter into this CRA with the Complaints Director.

January 29, 2026

Date



Dr. Cheyenne Hok

January 30, 2026

Date



Linda Sahli, CEO & Acting Complaints Director
College of Chiropractors of Alberta